

CODE OF ETHICS OF NURSES AND TECHNICIANS

Respecting the needs and values of man

Nurse believes in freedom and life support, while respecting individual needs and values of man.

- 1. Nurse must help each person.
- 2. Nurse must carry out health care and protection regardless of race, religion or atheism, ethnic origin, social or marital status, sex, sexual orientation, health status, age, political orientation, or position.
- 3. Health care and protection should be adjusted to social, psychological, cultural and spiritual needs of man including his / her needs.
- 4. Nurse accepts affirmative duties of care, assisting in expressing the fundamental rights, needs and values, including the right of man to live risky.
- 5. In providing health care and protection, with the consent of ill or healthy person, nurse includes family and society members.

Respect for patient's choice

Nurse respects the patient's right to choose the implementation of health care and protection.

1. Nurse is always polite in communication with patients, and also honest and friendly, ready to listen to them and to meet their wishes and needs, avoiding promises that can not be met. In solving problems / requests of a patient, she is obliged to take all necessary actions and to (if necessary) involve other employees.

Potential conflicts and disputes with patient, she must solve in a calm, constructive and fair manner.

- 2. Nurse must inform patient of necessary health care and protection and ask for his consent.
- 3. Patient agrees to receive the medical care and protection and usually gives verbal permission and cooperation.
- 4. Nurse, taking into account the circumstances, should help patient to become an active participant in the process of providing health care and protection.
- 5. Nurse must continually assess the capability of patients to think clearly for themselves.
- 6. Children have the right to be informed about health care and protection in a manner appropriate for their age and understanding.
- 7. Nurse can not force a patient to health care and protection.

Professional secret

Nurse must keep all records on patient, obtained by the ongoing implementation of health care and protection. Secret is considered to be all that is entrusted to nurse by doctor, family, patient himself or learned from medical records.

- 1. To keep professional secrets is moral and legal duty for nurse.
- 2. Telling a professional secret / secret transfer is permitted under certain conditions only within a team of health professionals and is considered to be a divided secret
- 3. Nurse must restrict access to the archive and choose the safest method of communication.
- 4. It is inadmissible to tell professional secrets out of the health care team.
- 5. The right of each nurse is to control the accuracy of the obtained personal data on patient in the course of health care and protection.
- 6. Talking about health care and protection is required for the quality of implementation. It must be especially careful to protect the anonymity of patient.
- 7. Nurse is obliged to intervene if other participants in the health care team do not respect the obligation of professional secrecy.

Nurse does not have to keep a professional secret if it affects the health of another person, or is of general interest to the health of the community, or the authorities make such a decision. Legal obligations are morally justified by the same criteria as preofesionalna secret.

Respect and protection of patient

Nurse establishes social and professional relationships established on mutual respect and trust.

- 1. Health care and protection is based on the knowledge, skills, understanding and empathy with patient, who is in need of help.
- 2. Nurse must demonstrate, with her behaviour, to respect the personality of patient.
- 3. Nurse is obliged to intervene if participants in health care do not respect patient.
- 4. Nurse does not change the mode with a dying patient, taking into account that the code is specifically committed to ethical behavior in regard to the value and functions.
- 5. Nurse should treat patient in a way to ensure the comfort, dignity, human rights and values, and to free him of fear with a talk or to reduce the pain.
- 6. Nurse must pay special attention to patient's family members and other important people to him.
- 7. Nurse does everything for the good of patient on the basis of:
 - a) knowledge of all relevant data about patient before the decision for a certain solution.
 - b) good relationships in the health care team,
 - c) implementing laws and regulations,
 - d) compliance with the Declaration of Human Rights, the Rights of the Child and others.

Health care and protection

- 1. Nurse provides protection and implements health care.
- 2. Nurse is required to be trained in providing health care and must be well qualified to perform her duty.
- 3. Nurse must be regularly and continuously professionally trained, gain new knowledge and skills relevant to the profession and its areas of work in health care, education, research and organization.
- 4. In seeking or accepting a job, nurse must take into account her abilities and limitations.
- 5. In performing her duties and tasks, nurse must aspire to, in certain circumstances, carry out health care and nursing services in the best possible way.
- 6. If nurse is called out of work for emergency medical procedures, nurse accepts the obligation, in accordance with the knowledge and experience, pursuing the best health care and nursing.
- 7. For the benefit of patient, regardless of the circumstances, it is unacceptable for nurse not to help.
- 8. Head nurse of the Clinical Center and head nurses of the organizational units are obliged to support other nurses in difficult circumstances and do everything to solve emerging problems.

Nursing practice and education

Nurse supports her nurse colleagues and nursing profession. Each nurse has a right to the conditions where she could work in the best way using her knowledge and skills.

1. Nurse accepts duties and conducts health care in accordance with the knowledge and skills.

- 2. Head nurses, teachers, teaching assistants, professional teachers, mentors and counselors are morally obliged to provide accurate data and information to nurses and students.
- 3. Nurse must ensure the efficient and effective communication, warn of positive approaches and procedures and the possible errors.
- 4. Head nurse has a special responsibility that comes from caring for patient. She must ensure the professional staff that will work effectively for the benefit of patient.
- Relations teacher- student to patient must be based on the basis of a code of ethics
- 6. Nurse as a teacher must be fair and to treat students with respect.
- 7. Research is the part of the nursing profession. With the benefits of the research, whose results are used in clinical practice, education and organization, must be familiar all nurses.
- 8. The aim of nurse's job is to promote the health of patient's benefit. Nurse can not treat or suggest treatment.

Nurse provides emergency medical procedures only in exceptional circumstances and must inform doctor about that as soon as possible.

Cooperation in health protection and health care

Nurse recognizes the work of other nurses colleagues as a contribute to the best health care and health protection.

- 1. Nurse works as a member of health team and establishes correct human relationships. 2. In the health care team, nurse participates with all her knowledge and skills.
- 3. Knowledge and skills of the health care team should be in line with the needs of patient, with the aim of quality and complete health care and health protection.
- 4. Nurse should participate in planning, implementation and evaluation of health care and health protection.

5. Nurse collaborates with the nurses-colleagues and other health professionals with special interest groups, sections and others to ensure the best health care and health protection.

Working conditions and work place

Conditions in the workplace should be such as to contribute to positive attitudes about health care and health protection. The work of nurses is based on ensuring the conditions that enable the implementation of quality health care and health protection and contribute to the professional satisfaction of nurses.

- By accepting her job, nurse must, in accordance with the knowledge and skills, to implement health and nursing services according to the values and duties of the code.
- 2. Head nurse must strive to ensure that the recruitment of nurses is conducted in accordance with the laws and regulations.
- 3. Head nurses of organizational units are required to meet new nurses with the code of ethics.
- 4. Head nurses of organizational units are obliged to educate new nurses and to meet them with the duties, obligations and rights.
- 5. Head nurse coordinates the benefit of patients and nurses. If the equipment is insufficient, she must make every effort to reduce or prevent possible danger.
- 6. Head nurse must encourage quality health care and health protection and ensure good working conditions for nurses.
- 7. Nurses work together and maintain harmonious professional relationships, both within their profession as well as with health workers and associates of other professions and occupations.
- 8. In relation to ethical responsibility, in an effort to improve working conditions and safety, priority is given to patient. Nurses are required to coordinate, communicate and take all for ensuring the safety of patient.

Ethics

Nurses protects the rights and interests of patients, society and community. Nurses talk about values and responsibilities within the profession and beyond.

- 1. Nurse supports and protects the rights and interests of individuals or groups to quality health care and health protection.
- 2. Nurse must speak the truth in the courts and in the public.
- 3. Nurse cooperates with the environment, especially those responsible for social and economic programs.
- 4. Nurse has to cooperate, to bear and share responsibility with health care providers.
- 5. Nurse must insist on respect for professional ethics.
- 6. Nurse is responsible to herself and to her profession, and she always has to, with her appearance and behavior, present her duty worthy of the title.
- 7. Nurses employed in the Clinical Center, responsible for health and nursing, must have a role in presenting professional ethics.
- 8. Every nurse should be involved in public activities, dealing with health. In this way, she promotes nursing and fulfill the citizen duty.
- 9. Nurse should take care of her own health, too.
- 10. Nurse works on health promotion, disease prevention, treatment of patients with chronic and terminal illnesses.